



American College of Healthcare Executives

SC CHAPTER



A Letter from the President

SC ACHE President, Karen Schwartz

Change

It is not the strongest or the most intelligent who will survive but those who can best manage change – Charles Darwin. As Healthcare Leaders we find ourselves in unprecedented times with change happening daily. We are all being forced to quickly adjust to shifting priorities to provide the best quality outcomes for our patients. ACHE has created a new COVID-19 Resource Center on their website to assist their members in keeping up with the rapid changes. If you have not had a chance to review, I encourage you to do so.

It is my sincere pleasure to welcome Don Peace, Ph.D., FACHE as our new Regent. Don is no stranger to our Board of Directors having previously served as President. I am sure that he will serve our great State well in this role. I want to publicly thank our retiring Regent, Adam Allen, FACHE for his year of service. Adam continues to provide guidance and counsel for our Board. Thank you Adam!

On the next page you will find some updates on Congress Refunds, Convocation for new fellows, and the BOG exams – your board is here for you, so please feel free to reach out with any questions or concerns.

Karen Schwartz, FACHE

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Coronavirus (COVID-19) Updates

As a growing international pandemic, COVID-19 has become an increasing problem in the United States and across the world. As a result, the 2020 ACHE Congress on Healthcare Leadership conference in Chicago, IL has been cancelled. It is important that we all follow the CDC guidelines on social distancing and personal hygiene measures to prevent further spread. Additionally, ACHE has compiled a list of articles and resources you may find helpful during this time. Both the CDC and ACHE links are listed at the bottom of the page. We are all in this together! Please see below for the aforementioned updates:

Convocation

Any new Fellow that had planned to walk in the 2020 Convocation Ceremony, they will be invited to participate in 2021. Cap and gown fees for 2020 will be refunded by April 20, in a separate transaction from their Congress registration.

Recertification

•For those in the 2019 recertification class that received an extension to complete the requirements by March 31, this extension has been continued for the class to complete all requirements and submit recertification application and fee by Dec. 31, 2020.

•For those who are due to complete their recertification requirements in 2020, ACHE has extended the deadline to complete requirements, submit recertification application and pay recertification fee until March 31, 2021.

Board of Governors Exam

If a member had planned to take the Board of Governors Exam at Congress 2020, you should have received an email from Julianna Kazragys, FACHE, CAE, credentialing manager, with information on how to schedule your test near you at a future time.

•Unfortunately, our testing vendor, Pearson VUE, has temporarily closed all its testing centers. Keep abreast of the latest information on their website:

<https://home.pearsonvue.com/coronavirus-update>

•If a member has an active exam waiver on file, the waiver will be valid through Dec. 31, 2020.

•All current exam-authorized individuals will have until Dec. 31, 2020 to take and pass the exam without their applications expiring.

[ache.org/COVID](https://www.ache.org/COVID)

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Congress Refunds

We are beginning to process Congress registration refunds. Registrants will receive an email with details the week of March 23, as well as a confirmation email the refund has been processed. All refunds will be processed by April 20.

All fees will be returned by the same method of payment used in the original transaction:

•Credit cards will be refunded directly

•Refund checks will be mailed to the address on the payment check

•If you made multiple payments, you may receive multiple refunds.



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FELLOW FEATURE

Fellow Feature: Carl Kennedy

This quarter SC ACHE interviewed Carl Kennedy, Director at Digital & Integrated Solutions Delivery, Life Care Solutions at GE Healthcare. We conducted a brief Q & A with him to get his thoughts on the impact and overall benefits being a Fellow has had on his career.

Q: Why did you join ACHE?

A: I became interested in ACHE after being promoted into a leadership position. I was looking for industry guidance on how I approached my first "leader" role and came across ACHE. The tools, discussions and resources proved extremely useful as well as insightful then and now.

Q: Why did you pursue your FACHE?

A: Very soon after joining ACHE, I became interested in attaining my Fellow. The journey interested me as did the opportunity to give back as a colleague and mentor.

Q: What were some of the challenges you faced?

A: The journey took more than 10 years for me to actually submit my packet and sit for the exam. During this time, I found myself in the cycle of face to face hours routinely expiring. Family, work and life in general kept getting in the way. We all have things come up from time to time. It took focus to concentrate on finishing the packet and holding myself accountable for actually sitting for the exam. I had a Fellow colleague that acted as a mentor and "buddy" to help me stay accountable. I would recommend such an approach as it is a comprehensive process.

Q: What has been the biggest impact on being a Fellow had on your career?

A: I've had 2 CEO's literally tell me that I didn't need to "introduce" myself as holding my FACHE is all that they need to know. They wanted to just jump into the conversation. We immediately entered a different level of conversation with a shared respect and baseline understanding of our professional experiences.

Q: What advice would you give to those beginning the journey?

A: Achieving your Fellow is not and should not be the end point or only goal. Instead, I believe it is an important milestone on our ongoing journey to learn, mentor and evolve. Pacing and participation are extremely important for remaining engaged.

Q: What resources were helpful?

A: The materials in the toolkit were very helpful. In addition, I attended a national preparation class that was not only extremely helpful but also ensured that I had the required hours to meet the requirements for Fellow.



Featured Member- Carl Kennedy

Thank you Carl for taking the time to answer our questions and highlighting the positive growth that can happen by starting the journey to becoming a Fellow!



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CHAPTER EVENTS



Big Data Conference

The SC ACHE Chapter partnered with the UofSC Big Data Health Science Center to plan a national conference on Big Data Analytics. This first annual conference was held on Friday, February 7th through Tuesday February 11th at the Columbia Convention Center with the student case competition occurring Friday-Sunday and the conference occurring Sunday-Tuesday. During this conference there were several key note speakers brought in including individuals from IBM Watson, Duke Health, Geisinger Health, the NIH, and more. There was a tremendous attendee list this year that reached 265 individuals. This conference also hosted an ACHE panel session on February 9th. This panel session was entitled, "Technology Changing the Face of Healthcare Delivery" and included Dianne Davis from the SC RFA as the moderator, Dr. Anna Shalkham, CIO at LMC, Pallavi Talekhar, Project Manager at CMS, and Kenneth Deans, CEO of HSSC, as the panelists. Attendees enjoyed a plated dinner and then listened to the speakers about technology in healthcare and how it has impacted their organizations.

Community Service

The SC-ACHE Midlands LPC hosted a community service event that took place on January 31st at the Ronald McDonald House in Columbia. They bought food and cooked dinner for 30 people staying within the house that night. People who were in attendance were Kolby Redd, Chenita Graham, and Paul Athey. Future community service events at the Ronald McDonald House are planned for later in the year.

UPCOMING EVENTS

LPC- Upstate

-Face to Face Education event, "The Role of Data Analytics in Transforming Healthcare"

-Friday May 29th, 8:30am to 10:30am

-Held at the Pelham Medical Center Community Room in Greer, SC

<https://www.eventbrite.com/e/sc-ache-face-to-face-education-data-analytics-in-transforming-healthcare-tickets-99409769296>

LPC- Midlands

-Joint Networking Event with SC MGMA

-Friday, April 24th, 4:30pm to 7:30pm

-Hendrix rooftop bar in Columbia, SC

<https://www.eventbrite.com/e/sc-mgma-midlands-and-sc-ache-midlands-joint-networking-event-at-hendrix-tickets-97331600437>

LPC- Lowcountry

-Virtual Face to Face Education in April:
Managing for Morale—Effective
Management Techniques to Retain Your
Staff

****Please check the ACHE weekly emails or Eventbrite links for potential cancellation information!****



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MUSC FEATURE



Case Competition Winners from Central Michigan

MUSC Hosts First Health Administration Undergraduate Case Competition

The MUSC MHA program hosted the first-ever health administration undergraduate case competition!

On October 17 and 18, the Master of Health Administration (MHA) program at MUSC College of Health Professions welcomed undergraduate students and faculty coaches from 15 colleges and universities. These health administration students competed for their chance to win up to \$1,000, funded in part by the CAHME-Aramark Innovation Grant awarded to MUSC's MHA program this year.

Of the 15 teams that presented, four were selected to move on to the final round. The finalists, from Auburn University, Central Michigan University, Loyola University of Chicago, and University of Scranton, presented their case solutions to a new panel of judges, including Patrick J. Cawley, M.D., MBA, CEO of MUSC Health and vice president for health affairs at MUSC, and Shawn Valenta, MHA, administrator of telehealth at MUSC.

After presenting for the final time, the first and second place winners were announced and presented with their checks for \$1,000 and \$500, respectively. Students from Loyola University Chicago took home the second-place prize. The first-place team made up of Olivia Arends, Kyle Chamberlain, Kayla Pung, and Catherine Young, from Central Michigan University, were the event's big winners.

The MHA program was extremely honored to host this event. It is the first time a case competition has ever been available to undergraduate health administration students, and it was a great experience for all in attendance. The Master of Health Administration Division hopes to continue the event on an annual basis.



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COMMITTEE UPDATE



Meet the Communications Committee!

Jasroop Multani

- Communications Chair
- Lowcountry LPC Chair
- Director at ClearSulting

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Kara Keiper

- MHA Student at UofSC
- Midlands LPC Social Coordinator
- Graduate Assistant at Prisma Health

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Griffin Tullis

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- Graduate Assistant at SCHA

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We are so excited to take on our new roles within the Communications Committee! Some of our main focuses include publishing quarterly newsletters, updating the SC ACHE Website, and increasing social media presence. If you have any feedback/suggestions, ideas for new initiatives, or would like our help with anything feel free to reach out to us! We look forward to serving the SC ACHE members!

